

MIN CHYE (JONATHAN)

[Details available upon request]
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PROFILE

I am a results-driven, customer-focused, articulate and analytical Systems Developer who can think “out of the box”. Strong in design and integration problem solving skills. Expert in I.T, MS Office products, MS SQL Server, C/C++ and T-SQL with database analysis and design. Skilled in developing business plans, requirements specifications, user documentation, and architectural systems research. Confident both in written and verbal communications. I am fully supported by my vast academic experience to a Master’s degree level.

SKILLS

- Database development (MS Access, JET, SQL)
- Management Information Systems development experience
- Bespoke business reporting
- Project Management skills
- ISO Documentation and Application User Instruction experience
- C/C++ programming plus understanding of VBA coding
- Web building, management and hosting (mySQL database/PHP)
- Customer service experience

QUALIFICATIONS AND ACCREDITATIONS

Owing to my commitment towards on-going personal development and career progression I have successfully attained:

- **Microsoft Certified Desktop Support Technician**
 - MCDST 70-271 : Supporting Users and Troubleshooting a Windows XP Operating System (2010)
 - MCDST 70-272 : Supporting Users and Troubleshooting Desktop Applications on Microsoft Windows XP (2010-Present)
- **Microsoft Certified Technology Specialist**
 - MCTS 70-680: Configuring Windows 7 (2010-Present)
- **CompTIA A+ (2010-Present)**
- **BSc(Hons) Computer Games Technology, University of Abertay Dundee (2006-2010)**
- **MSc in Electronic Circuit Design & Manufacture, University of Dundee (2004)**
- **BEng Mechanical Engineering (2003), University of Dundee (2003)**

CURRENT WORK EXPERIENCE

CRP Print & Packaging, Corby Systems Developer

2011-current

Below are the summary some of the projects I am involved in. I have also produced all ISO documentation and instructions for all the systems I have developed.

Non Conformance Database

I have created a new NCR database to aid the company excel in ISO conformance and also report and manage NCR instances more accurately

Transport Ordering System

I have updated the transport ordering system from spread sheet- based to a database system. This enables the company to closely monitor transport costs and also helped speed up accounting processes.

Bespoke Business Enquiry and Estimating System

As my company have several distinct businesses operating under one umbrella Company, I am in charge of improving the MIS for the businesses. I have so far created enquiry management database and also a bespoke estimating system which helped cut down admin time and also speed up reporting.

Shuttleworth – Bespoke reporting

We have recently implemented the Shuttleworth Print Management System and I am involved in creating bespoke reports by data mining from the backend. This involves SQL, MS Query and database knowledge and understanding.

PREVIOUS WORK EXPERIENCE

**ASDA Corby
Beer, Wine and Spirits Colleague**

2010-Jan 2011

I have worked in Asda during periods where I was actively seeking suitable employment opportunities. My experience here at Asda helped me understand a wider perspective of commercial operations and also gained merchandising skills.

**ERIKS @ Weetabix Ltd. (Burton Latimer)
Systems Support (Parts)**

2010

I have worked in a factory parts store at Weetabix maintained by the company ERIKS. My main role is to support the general processing of parts in the store. I am the first line support to engineers and contractors looking to check in or out parts. I provide assistance in part searching via the proprietary networked software used by Weetabix and also another used by ERIKS. I also ensure the correct procedure is followed and forward any further enquiries to the correct staff at ERIKS.

**Agilent Technologies (M), Sdn. Bhd, Malaysia
Work Placement**

2001

During my tenure here I worked within the Equipment Technology Automation Department under the supervision of an Engineer. This position significantly aided in the development of skills and experience still in practical use today and transferable into any role. This position has also enriched my experience working in a team based environment.

INTERESTS AND OTHER INFORMATION

Outside of an academic/professional environment, I am also interested in assembling my own computers and also discovering new software. I have experience in the installation and maintenance of:

- Windows Home Server
- Microsoft Windows XP, Vista and Windows 7
- Ubuntu

PERSONAL INFORMATION

Nationality	British	Gender	Male
Driving Licence	Full UK	Availability for work	3 months notice

Languages:

- | | |
|---|---|
| 1) English - Fluent(Spoken and Written) | 3) Cantonese - Fluent(Spoken) |
| 2) Bahasa Malaysia(Malay) - Fluent(Spoken & Written) | 4) Mandarin - Fluent(Spoken) Beginner(Written) |
| | 5) Japanese - Beginner(Spoken & Written) |

REFERENCES AVAILABLE UPON REQUEST